



This organisation operates open cut and underground mines in New South Wales and Queensland. Their high grade product is used both domestically and exported internationally.

History

The mining industry has worked hard on safety over the last decade and has been rewarded with considerable improvements in performance. Many companies have improved facilities onsite, diligently documented their Safety Management System and done a lot of work on leadership and observations.

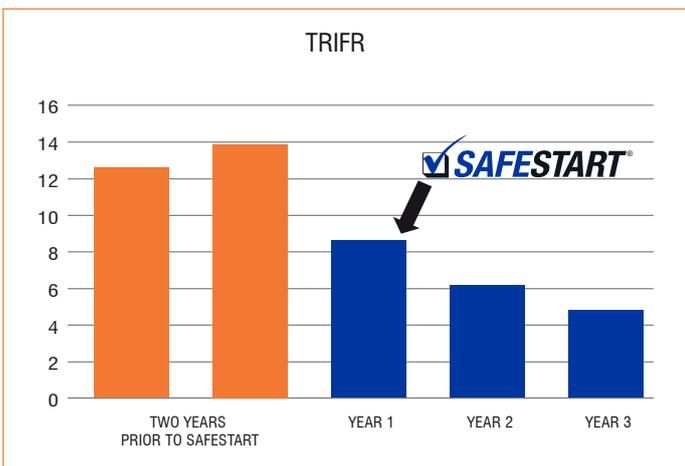
This global coal mining organisation has a robust and comprehensive Safety Management System in place and safety is the primary focus in everything they do. They have a commitment to safety that is second to none, but incidents were still taking place.

Once they realised that their incidents were not a compliance issue or a "bad" decision by the employee or contractor but just an unintentional mistake, they turned to SafeStart.

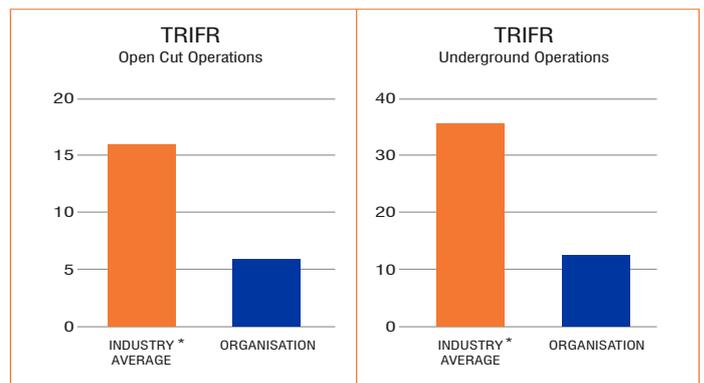
They implemented SafeStart in two mines, one open cut and one underground, and after impressive first year results it was implemented throughout the remainder of the organisation including five additional mine sites and head office.

Results

Overall, the organisation achieved a 39% decrease in Total Recordable Incident Frequency Rate (TRIFR) in the first year after implementing SafeStart, a 26% decrease in the second year and a further 17% the year after that.



Their current TRIFR for both, open cut and underground mines, is three times better than the industry average.



* From Queensland Government 2014-2015 data

It is worth noting that this improvement took place during a three year period where the industry had its worst safety performance in over a decade.

Comment

According to the Corporate Safety Manager:

"SafeStart has given our sites a common language that they can use to help each other make less mistakes. This has helped people comply and take a second or two before diving in to complete a task. It has made an undeniable contribution to our improved safety performance."

After completing the initial training, the organisation has continued with SafeStart and is well on track to achieving further improvements in safety performance during a very difficult financial period for the industry.